

# EIGHT YEARS OF IUE

REFLECTION AND PERSPECTIVE  
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[HTTP://WWW.IUECONFERENCE.COM/](http://www.iueconference.com/)

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HASHTAG: #IUE12



**Internet User Experience 2005**

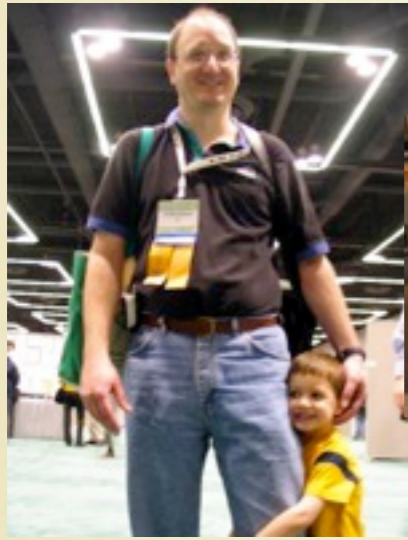
**Internet User Experience 2006**



**INTERNET USER EXPERIENCE 2008**



# 8 YEARS? TIME FLIES!



2005

2006

2007

2008

2009

2010













Liked



**C = MAIN CONFERENCE**

**T = TUTORIALS**

|             |                | <b>Sa</b> | <b>Su</b> | <b>Mo</b> | <b>Tu</b> | <b>We</b> | <b>Th</b> |
|-------------|----------------|-----------|-----------|-----------|-----------|-----------|-----------|
| <b>2005</b> | Mar 14-15      |           |           | T         | C         |           |           |
| <b>2006</b> | Feb 20-23      |           |           | T         | C         | T         | T         |
| <b>2007</b> | Feb 19-22      |           |           | T         | C         | C         | T         |
| <b>2008</b> | Mar 31 - Apr 4 |           |           |           | C         | C/T       | T         |
| <b>2009</b> | Mar 30 - Apr 2 |           |           | T         | T         | C         | C         |
| <b>2010</b> | Jul 24-29      | T         | T         | C         | C         | C/T       | T         |
| <b>2011</b> | Oct 10-13      |           |           | T         | C         | C         | C         |
| <b>2012</b> | Jul 16-18      |           |           | T         | C         | C         |           |

# PRICE TRENDS

|             | <b>Main Days</b> | <b>Std Early/Day</b> | <b>Tut/Day</b> |
|-------------|------------------|----------------------|----------------|
| <b>2005</b> | 1                | 300                  | 300            |
| <b>2006</b> | 1                | 400                  | 400            |
| <b>2007</b> | 2                | 250                  | 450            |
| <b>2008</b> | 1.5              | 170                  | 200            |
| <b>2009</b> | 2                | 200                  | 400            |
| <b>2010</b> | 2.5              | 200                  | 500            |
| <b>2011</b> | 3                | ?                    | ?              |
| <b>2012</b> | 2                | 250                  | 400            |

Disclaimer: There have been discounts for local membership (like MiUPA) and being a student, so actual costs were much less for many people. Some paid more with non-early rates.



# MAIN CONFERENCE SESSIONS & TOPICS

|      | #   | What   | How   | Case studies | State Panel |
|------|-----|--|---|--------------|-------------|
| 2005 | 7   | Navigation, Retail                                   | Field research, Metrics                                     | 0%           | Y           |
| 2006 | 7   | Retail   | Iteration, Analytics  | 60%          |             |
| 2007 | 12  | Writing, Search                                      | Personas, Software dev                                      | 25%          | Y           |
| 2008 | 15  | HCI, SEO, Retail                                     | Eye tracking, Children, Org                                 | 25%          | MI          |
| 2009 | 28  | Social, Games, Accessibility                         | A/B, ET, Org, Recruiting, Agile, Architecture               | 15%          |             |
| 2010 | 39  | IA, Social, Mobile, Content                          | Remote, Careers, Agile, Eye tracking                        | 10%          |             |
| 2011 | 32+ | Mobile, Automotive, Self-service, HMI, Bad practices | Mobile, Org, Agile, Sketching, Teams                        | 10%          | Y           |
| 2012 | 34+ | Mobile, Worst, Responsive, Navigation, Automotive    | User research, Scenarios, Personas, Managing, Accessibility | 10%?         |             |



# SPEAKERS & GEOGRAPHY

|             | <b># Speakers</b> | <b>Local</b> | <b>Non Local</b> | <b>% NL</b> |
|-------------|-------------------|--------------|------------------|-------------|
| <b>2005</b> | 9                 | 9            | 0                | 0%          |
| <b>2006</b> | 15                | 12           | 3                | 20%         |
| <b>2007</b> | 23                | 17           | 6                | 26%         |
| <b>2008</b> | 26                | 17           | 9                | 35%         |
| <b>2009</b> | 39                | 27           | 12               | 31%         |
| <b>2010</b> | 52                | 37           | 15               | 29%         |
| <b>2011</b> | 43                | 37           | 6                | 14%         |
| <b>2012</b> | 30?               | 27?          | 3?               | 10%?        |

Speaker: Tutorial giver, presenter, panelist, short talker

Local: SE Michigan (80 mile radius from AA)



| <b>(Repeat) Sponsors</b>      | <b>2005</b> | <b>2006</b> | <b>2007</b> | <b>2008</b> | <b>2009</b> | <b>2010</b> | <b>2011</b> | <b>2012</b> |
|-------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| <b>U Wrld/Clear Usability</b> |             |             |             |             | G           | G           | G           | G           |
| <b>Usable Development</b>     |             |             |             |             | G           | G           | G           |             |
| <b>TechSmith</b>              |             | E           | E           | Y           | G           | S           | S           | S           |
| <b>HFI</b>                    |             | E           | E           | Y           | S           | S           |             |             |
| <b>Axure</b>                  |             |             |             |             | S           | S           | S           |             |
| <b>Loop11</b>                 |             |             |             |             |             | S           | S           |             |
| <b>Tobii</b>                  |             |             |             |             |             | S           | S           |             |
| <b>SMI</b>                    |             |             |             |             | S           | S           |             |             |
|                               |             |             |             |             |             |             |             |             |
| <b>Michigan UPA</b>           | O           | O           | O           | O           | O           | O           | O           | O           |
| <b>WCC</b>                    | O           | O           | O           | O           | O           | O           | O           |             |
| <b>MOCHI/Michigan CHI</b>     | O           |             | O           | O           |             |             | O           | O           |
| <b>STC SM</b>                 | O           |             | O           | O           | O           | O           |             |             |
| <b>MSU UARC</b>               |             |             |             |             |             | O           | O           |             |
| <b>U of M SI</b>              |             |             |             | O           | O           |             |             | S           |
| <b>UXnet</b>                  | O           | O           | O           | O           |             |             |             |             |



# DAVE MR

AVERAGE / YEAR: 1/2 TUTORIAL, 1 PRESENTATION, 1 PANEL

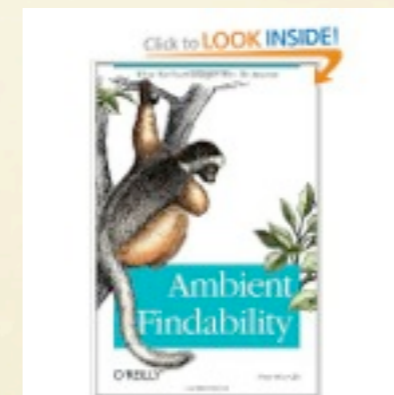




# PETER MORVILLE: 4 KEYNOTES

|      |   |
|------|---|
| 2005 | Experience Design Unplugged   |
| 2006 | Ambient Findability   |
| 2010 | Search Patterns: Design for Discovery   |
| 2011 | Ubiquitous Information Architecture:<br>Strategies For Cross-Channel User Experience Design |

2012: From Information Architecture to Ambient Findability to Intertwingularity: An Inspiring Conversation





# OTHER NOTABLES

- Jason Withrow: Tutorials 7/8 years
- Chris Farnum: Presentations 7/8 years (case studies mostly, 3 @ ProQuest, 4 @ Enlighten)
- Tec-Ed: Presentations 4/8 years
- Susan Weinschenk: Keynotes 4 straight years
- Tim Keirnan & Design Critique (89 episodes!)
- Menlo Innovations: more & more each year

# MY VIEW

- Yes, we have the talent (in the region) for high quality UX conference content
- Stamina to do it for 8 years
  - But still too much on Dave's shoulders?
- Collaboration across disciplines “before it was cool” (UPA: UXPA)
- Develop locals for bigger stage
- Yes, the Midwest can be a destination (vs. the coasts)
  - Further evidence at Midwest UX: “Boy there sure are a lot of people from the midwest here” (doh!) and “I like the vibe here”



# LARGEST CHALLENGE

- “The Price” (but root challenge is deeper)
  - 2007, Refresh Detroit: “I think it is a bit overpriced, given the fact that all of the people presenting are local talent and no leaders of the industry are presenting.”
- If ME == “User Experience Professional” then CHEAP
  - vs. travel to a coast, for example
  - vs. having a crappy job
- Root challenge: “I am just a web designer”, not part of a profession, not a professional
- Possible solution: A very low-cost part of the program to get the “non professionals” hanging out with the UX professionals
  - Goal: Get more people thinking of themselves as “UX professionals”

# THE BIG PICTURE

High Quality Regional UX Events

Talent  
Development

Talent  
Retention

Talent  
Attraction

Start  
Companies

Improve  
Companies

REGIONAL ECONOMIC DEVELOPMENT



# THANKS!

- See <http://instone.org/iue-8years> for slides, links to Wayback Machine, photos from over the years, etc.
- ENJOY THE SHOW!